



Health & Safety Statement (A programme to keep everyone safe)

We have developed a programme to ensure we have best practice health, safety and hygiene systems in place and in line with the HSE, HSA and the government of Ireland guidelines.

We are fully committed to making sure every guest has a safe and comfortable stay. We will continue to monitor changes to the guidelines and update our programme as necessary.

Staff Training

We will train staff members to ensure full implementation of each new measure. We will follow the public health official advice and HSE, HSA and the government of Ireland guidelines at all times.

Physical Distancing

We will advise guests to stay a minimum of 2m apart from other people not travelling in the same group, while queuing or moving around the property. We will post signs and

install floor markings to assist with physical distancing. We will arrange hotel furniture in such a way that the 2m distance is adhered to.

Hand Sanitiser

We will install hand sanitiser at all key entrance and hot spots throughout the hotel and encourage all visitors to use hand sanitiser regularly. We will implement staff hand washing regularly and for a minimum of 20 seconds in addition to using hand sanitiser each time they use shared products.

Signage

We will install a number of signs and markers throughout the property to assist with hygiene protocol. We will also install floor markers to assist with social distancing.

PPE

We will make it mandatory for all staff members to wear appropriate PPE equipment. We will use PPE equipment in line with HSE guidelines and according to the role of the staff member. Housekeeping staff will wear gloves, aprons and masks. Chefs will wear gloves and masks where appropriate. Receptionists will wear masks where physical distancing is not achievable. . We will adhere to PPE distribution and disposal guidelines.

Cleaning Products

We will use cleaning products that are safe, fit for purpose and approved for the task. We will train staff members in the use of all cleaning products and staff will use the appropriate PPE.

Hot Spots

We will pay particular attention to hot spots within public and shared areas such as door handles, handrails, glass surfaces and furniture. We will also increase our in-room cleaning regime to include for additional attention to switches, handles, control panels, telephones, bed & bedding, bath amenities, bath surfaces, in-room food & beverages.

Ventilation

We will use non-mechanical systems for ventilation where possible. If we must use mechanical systems for either heating, cooling or ventilation then we will also use appropriate filters.

Food & Beverage

We will implement a time slot system for breakfast and dinner service to ensure we adhere to social distancing guidelines. We will separate tables accordingly and limit the number of people dining at any given time. We will prioritise hotel guests at all times and only take outside visitors when it is safe to do so.

Review

We will review and update this health & safety statement as necessary and in accordance with government guidelines.

